



Frequently Asked Questions

What are the age requirements?

All children must be between the ages of 6 and 11 years old at time of attendance. The earliest a child can attend is the week of their 6th birthday and the latest they can attend is the week of their 12th birthday.

What time is the program offered?

Kids Zone is offered Monday - Friday from 7:30am - 6pm on most Mansfield ISD holiday breaks.

Where is Kids Zone held?

Kids Zone is primarily held at the Mansfield Activities Center. This summer we will have an off-site location for a majority of the summer, Erma Nash Elementary School (1050 Magnolia St).

How do I register my child for Kids Zone?

1. All Kids Zone registrations can be done in person or online through your MAC account (with an established MAC account).
2. Each child must have a current MAC card valid for their time attending.
3. We offer scheduled payments for summer only where a \$10 non-refundable non-transferrable deposit for each week will hold your child's spot in those weeks. Scheduled payment balances are due on the Monday one week prior to the week attending. Schedule payments are only available for weekly summer dates.

How much is Kids Zone?

Summer weeks are typically \$145 per week per camper. Fees are adjusted for holiday weeks. The last week of summer is \$160 per camper. Spring break is \$130 per camper. Fall and winter breaks are offered as daily registrations at \$33 per camper per day.

A 10% multi-child discount is available for all seasons for the second child or more. During summer only, if paying for 6 or more weeks in full, a 10% discount is offered (must be done in person at the MAC).

Why is the last week of summer more expensive?

We will be going on a field trip every day of the week!

What is included in the fees?

The fees include any admission fees to movies, parks, field trips, etc. You may provide money on field trip days for your child to purchase additional tokens, when applicable. Kids Zone staff will be responsible for keeping up with any money collected at sign-in. Staff cannot be responsible for any money that campers do not turn in to staff at the beginning of the day.

What is the supply fee?

This is a one-time \$12 supply fee for the year. This will include a 2018 Kids Zone shirt, lunch bag, and water bottle.

Do you provide meals?

Yes and no. Parents must provide a daily lunch and snack. However, some field trips may have lunch included.

Lunch time is 12p and a snack time at 3pm. Times may vary due to our schedules, but will generally be around these times. Snacks are not provided (special snacks provided when noted on weekly schedules).

What types of activities will my child do at Kids Zone?

We have a scheduled, yet flexible program. The following are some of the activities that fill our daily schedules: sports games, crafts, art classes, making special snacks, local area park trips, swimming, special guests, ice skating, bowling and many other fun activities to keep the kids active and engaged! We try to keep the kids as active as possible, with breaks such as watching a movie, playing board games, or playing a few rounds of video games, in between those active times. We go on weekly field trips to destinations such as the Fort Worth Zoo, Hawaiian Falls, Celebration Station, and more. Activity schedules are printed weekly and available through the Kids Zone Weekly eNewsletter. Schedules are made in advance, but are subject to change depending on the weather and other circumstances.

Do I have to register for the whole program?

No. Registrations for our summer program are on a weekly basis. The weekly fee is \$145 per child. Fall and winter are registered for daily. The daily fee is \$33 per child. Spring Break is \$130 for the week.

Do I have to pay for the whole summer all at once?

No. We offer scheduled payments. A \$10 non-refundable deposit is due at time of registration to reserve your child's spot for any weeks. The remaining balance for those weeks will be due by 9pm the Monday one week prior to the week the child will be attending. A full-payment option is also available. See pages 5-6 of the Parent Handbook for more details.

Are there any discounts for brothers and sisters attending together?

Yes. After the first child, there is a 10% discount for any other child living in the same household that is registering for the same weeks as the first child.

Can I pay online?

Yes, please do! Scheduled payments will show on your MAC account and you can pay at any time. On Monday, your current balance due will show (see the Front Desk for your login information, if needed). For detailed steps, please see page 6 of the Parent Handbook.

If my child attended Kids Zone last summer, do I have to fill out all the required paperwork again?

Yes. We are required to re-obtain this information every year. If you completed paperwork for summer in 2017, it is good through spring of 2018. Once you register your child, you will be sent a link to complete the necessary contact and emergency information for your child(ren). This information must be submitted before you child(ren) attends Kids Zone for the first time.

My child will only be attending 2 days out of the week. Do I still have to pay the full price?

Yes. We do not prorate for days missed, regardless of the reason (sickness, went to grandmas, just don't need it, etc.).

Does it matter what my child wears?

Yes. We have the same dress code as MISD. We also have a very active program and both campers and staff are required to wear close-toed shoes at all times to prevent injury. For the summer, we suggest a light colored cotton or dri--fit material t-shirt and shorts made of a flexible material. Jeans, pants, shirts, leggings, and any baggy clothes are not recommended. Any time we leave the building for any reason, ALL children will be given a KIDS ZONE shirt to wear.

Can my child stay at the MAC after 6pm and wait for me?

No. After 6pm, anyone 12 years old and younger must be accompanied by an adult. Kids Zone staff is not available after 6pm. An initial late fee of \$15 per child will be assessed plus an additional \$5 for every 15 minutes of tardiness starting at 6:15pm. This late fee will be due at time of pick up on THAT day.

What if I reserve a spot for my child and then we decide we don't need it?

You need to contact the Kids Zone staff as soon as possible. Refunds will be given depending on the amount of notification given. Administrative fees will be kept after the payment deadline has passed for that week (Notification Refund Schedule on page 6 of the Parent Handbook). The \$10 deposit will be forfeited with any withdrawal.